smartcities & sport

general terms and conditions

registration cancellation policy
Cancellations must be made in writing to info@smartcitiesandsport.org and is valid only with acknowledgement of receipt by the team of the smartcities & sport summit.

The registration fees are refundable for specific periods listed below :

- **By 15 October 2026:** 100% of refund* for on-site registration
- **After 15 October 2026:** No refund
- **Online registration cannot be refunded**

**When a full refund has been accepted by the smartcities & sport summit, a fee of CHF 100.- will be deducted for administrative costs and bank fees.*

Please note that all reimbursements will be made after the summit.

name change
If a participant is unable to attend smartcities & sport summit due to unforeseen circumstances, they can requesr a transfer of their pass to another individual at no additional cost until **15 October 2026**. After this date, delegates will be charged for name changes at an additional cost of CHF 100.-

For any assistance, please contact:
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